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## Hospital names new Residential Health Care Facility Administrator

ROME –Tara Corcoran, LNHA, has been named the new administrator at Rome Memorial Hospital’s Residential Health Care Facility (RHCF), announced President/Chief Executive Officer Basil Ariglio.



“We are delighted to welcome Tara into our Rome Memorial Hospital family,” he said. “Her experience and commitment to quality patient care will make her a valuable leader for our Residential Health Care Facility. She has consistently improved quality indicators and resident services across the board and I know she will do the same for our residents.”

“I chose healthcare because I love caring for people and I found that it was a very challenging and diverse career,” she said. “My grandparents are very important to me, so I have always been attracted to geriatric care and know that providing excellent care for the older population is vitally important.”

Raised in nearby Blossvale, Corcoran joined the RHCF as interim director in July to help the facility during the search for a permanent director. “Although I started here with the idea that my stay would be temporary, I immediately felt at home,” she said. “The more time that I spent with the staff and the residents only confirmed my belief that this is the place where I am meant to be. Everyone from the residents to the staff and administrators at the hospital are so fantastic that leaving just never seemed like an option.”

“The facility already has a fantastic reputation,” she continued. “I grew up in the area and came to Rome Memorial Hospital for all of my needs, so the hospital itself is near and dear to my heart.”

Going forward, Corcoran has several short and long term goals for the RHCF. “We are already accomplishing great things, but I think we can do even better going forward,” she said.

Corcoran wants to improve the quality of life and the quality of care for her residents, while providing a pleasant working place for staff by introducing the concept of person-centered care. “I want to see the person-centered care approach implemented in our facility,” she said. “This breaks through old traditions of institutionalized, regimented schedules and practices of nursing homes, by providing choices, freedoms, and independence for the residents.”

“Part of this approach includes things like serving meals when the resident wants to eat, showering when they want to shower and allowing them to wake up when they want to,” she continued. “By treating our residents as individuals, it allows them to retain their independence and dignity. It also allows the staff to become resident advocates, where they are truly involved in caring for our residents and meeting their needs.”

Corcoran also encourages her staff to act as owners of the facility, allowing them the freedom to make decisions on everyday issues which may arise. “I believe in a teamwork-based approach and in empowering my staff to make their own decisions based upon what they know is best for our residents,” she explained. “When the staff is empowered to make their own decisions, they take ownership of the facility, which ultimately results in greater satisfaction and increased productivity.”

Corcoran promised to continue ongoing efforts to make the facility more comfortable and home-like for the residents. “I want our residents to be able to relax and feel comfortable in their surroundings,” she said. “By making small changes over time, the end result will be an even warmer, more welcoming environment.”

Corcoran graduated from Mohawk Valley Community College with an associate of science degree in liberal arts and sciences before graduating from SUNY Institute of Technology, Utica, with a bachelor of science degree in health services management.

Licensed by New York State, Corcoran is a member of Leadership Oswego County, is an Eden Associate and is a certified LEAN Six Sigma Green Belt. She brings more than 13-years of experience as an elder-care administrator.

She said she also looks forward to collaborating with other nursing home administrators in the area in order to further their shared goal of providing the best in care for the community.

Rome Memorial Hospital’s RHCF is an 80-bed skilled nursing facility, located on the hospital’s third floor, which provides long and short-term care, as well as sub-acute and respite care programs. For more information, call 338-7539.